



PROGRAMME

DEBT COUNSELLING WORKSHOP

DATE : FRIDAY, 27 SEPTEMBER 2013

TIME : 08:30 for 09:00 – 15:30

VENUE : DURBANVILLE CONFERENCE CENTRE WESTERN CAPE

PROGRAMME DIRECTOR: MR. MORRIS MALULEKE

08:30 – 09:00	Delegate Registration	
09:00 – 09:10	Opening and objectives of the workshop	DC Department Ms. Kedilatile Malakalaka
09:10 – 10:00	Magistrates Court & Application Procedures Q & A	Senior Magistrate Mr. Henro Du Plessis
10:00 – 10:20	Credit Bureaus Process Q & A	Credit Bureau Association Mr.Craig Sassman
10:20 – 10:50	TEA BREAK	
10:50 – 11:15	Role of the National Consumer Tribunal (NCT) Consent Order Application Process Q & A	National Consumer Tribunal Ms. Jolindie Ferreira
11:15 – 11:45	Garnishee orders & proposed amendments to the NCA Q & A	University Of Pretoria Law Clinic Ms. Janie Van Wyk
11:45 – 13:00	Debt Counselling Complaints process Compliance & Registrations Legal Overview: Investigations & Enforcement Q & A	Debt Counselling Department Mrs. Maryke Moore Complaints Department Ms. Takalani Mudau Registration & Compliance Department Mr. Ronald Sabelo Investigations & Enforcement Department Mr. Joseph Selolo
13:00 – 14:00	LUNCH	
14:00 – 14:10	Process discussion	Standard Bank Ms. Melani Padayachee
14:10 – 14:20	Process discussion	ABSA Mr. Selby Mokgotho
14:20 – 14:30	Process discussion	African Bank Mr. Muhammed Laher
14:30 – 14:40	Process discussion	FNB Ms. Mpho Lekala
14:40 – 15:10	QUESTIONS AND ANSWERS	
15:10 – 15:30	Closing remarks	DC Department Ms. Kedilatile Malakalaka
	THANK YOU!	