



national consumer tribunal

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15 January 2015

PRACTICE DIRECTIVE 1 OF 2015

The Executive Chairperson of the National Consumer Tribunal directs that:

1. A provisional acceptance letter on a section 138 application does not constitute consent as required in terms of the National Credit Act, 34 of 2005 and the filing of same will render a filed application as incomplete.
2. Section 138 applications filed with the Tribunal electronically must be filed in Word, PDF or Excel.
3. Only one section 138 application must be filed per email transmission, and must only be transmitted once.
4. Subsequent to filing a section 138 application, allow for a period of 8 business days to lapse prior to enquiring re the status of the matter and upon enquiring, do not resubmit the entire application.

Ms D Terblanche
Executive Chairperson
National Consumer Tribunal
Date: 15 January 2015