



NATIONAL CONSUMER COMMISSION
a member of the dti group

National Consumer Commission	
Form – Complaint- Section 71 (1)	
*Full names of complainant	
*ID/ Registration number of complainant	
Postal Address	
*Physical Address	
	*Province:
*Cell phone number	
Landline number	
Fax number	
*E-mail address	
*Has the complainant previously filed a complaint with the NCC?	
If so, please provide the reference number	
*Nature of complaint	
Name of company (supplier) against whom a complaint is made	
*Address of company against whom complaint is made	

Guidelines

1. All fields marked with an * are **compulsory**
2. If filing a complaint on behalf of a **company/ juristic person**:
 - 2.1. In the ID/ Registration number, it should be the company registration
 - 2.2. Attach proof of financial turnover (Audited financial statement)
3. **Nature of complaint :**

CATEGORY	TICK
Retail	
Motor Vehicles	
Cell phones	
Property	
Financial Services	
Government & Municipalities	
Telecommunications	
Fitness Centres	
Time Share	
Medical Services	
Travel & Tourism	
Education	
Computers & Accessories	
Others (short description)	

4. ***List of documents relevant to the complaint (must be attached)**
 - 3.1. *Proof of purchase (receipt/ copy of contract/ offer to purchase)
 - 3.2. Proof of communication with the supplier (copies of email/ documents, phone statement when calls were made)
 - 3.3. Pictures of the defect (if any)

E-mail to the Commission at: Complaints@thenc.org.za